



GENERAL CONDITIONS OF USE OF THE LICENCE OF USE OF REGULATORY DOCUMENTS IN ELECTRONIC SUPPORT.

1. The Licensee: Hereinafter the Client or beneficiary is referred to as the "Licensee".

2. The Licence: AENOR guarantees that it has the right to grant a Licence of use for the use of regulatory documents in electronic support (hereinafter, the "Licence") to the Licensee.

2.1 The exploitation rights of the Licence content belong exclusively to AENOR.

2.2. AENOR holds and will hold, at all times, its full rights to distribute the Licence content and guarantees that it has the right to grant and revoke the Licence.

2.3. The Licensee authorises any accredited representative of AENOR to visit its premises, in order to verify correct compliance with these terms and conditions.

3. Authorised use: The Licensee agrees to use the Licence only under these terms and conditions.

3.1. AENOR does not transfer any right, title or benefit.

3.2. The Licensee shall not make total nor partial copies, nor may they lend, donate, assign, sell or lease, in whole or in part, standards, trademarks, copyright symbols, etc., without AENOR's express written authorisation, and AENOR reserves the right to claim compensation for the damages suffered in the event of non-compliance.

3.3. The Licensee agrees to take all necessary measures to prevent unauthorised third parties from accessing or having knowledge of the Licence contents.

3.4. The Licensee may print the Licence contents, solely for internal use, subject to the intellectual property rights in accordance with clause 6. These copies may not be archived or scanned to form part of a paper-based reference collection, and AENOR reserves the right to claim compensation for damages in the event of non-compliance.

3.5. The Licence is granted for a single user and for a single device. The Licensee may not use the Licence, nor lend, donate or lease it out to a computer network system, simultaneous access system, website, multiple central processing unit or multi-user system, without AENOR's express written authorisation.

3.6. In the event of malfunctioning of the computer that prevents access to or use of the Licence, the Licensee may transfer the Licence to another computer, provided that the Licence is removed from the initial computer and the use of the Licence on the new computer is in accordance with these terms and conditions.

4. Modification: AENOR reserves the right to modify these terms and conditions, subject to the information and acceptance of the Licensee.

5. Intellectual property: The Licensee does not acquire any right with respect to the AENOR trademarks, the content of the Licence or any other intellectual or industrial property of AENOR, entities of the AENOR Group or its suppliers, without the prior written consent of AENOR.

5.1. The Licensee shall maintain in good condition all indications of ownership contained in the regulatory documents (standards, trademarks, copyright symbols) that determine the ownership of the copyrights therein.

5.2. The Licensee shall maintain the symbols, trademarks, Licence or any other proprietary indications that the Issuer in its product sets forth, in all reproductions, in full or

partially, which have been expressly authorised by AENOR, by way of this Licence.

5.3. The Licensee shall inform AENOR of any act of unfair competition or of violation of the industrial or intellectual property rights of which they are aware, and in general, shall take all the necessary measures to ensure confidentiality and respect for the right of property corresponding to AENOR.

6. Defaults: Any breach by the Licensee of these terms and conditions shall entitle AENOR to revoke the Licence immediately, sending the Licensee a simple communication to that effect, without the right of the Licensee to be reimbursed for payments made up to that point.

7. Warranty: AENOR provides no express or implied warranty regarding the Licence. The Licensee shall notify AENOR in writing, within 30 calendar days, following access to the Licence, of any defect or error detected in its contents. It being understood that, if not, the Licence is to their satisfaction.

7.1 In the event of any defect in the support, within 30 calendar days of notification, AENOR guarantees the return of the amount paid or the replacement of the Licence content.

8. AENOR responsibility: AENOR declines any kind of responsibility derived from this Licence of use.

9. Force majeure: None of the parties shall hereby incur any liability for delay or non-performance whilst the Licence is in force, nor claim for damages, in as far as such delay or non-performance is due to any situation arising from force majeure, in accordance with the provisions of Article 1.105 of the Civil Code.

10. Data protection: Both parties declare that they are aware of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (GDPR).

11. Confidentiality: The parties agree to maintain absolute confidentiality regarding all terms, procedures and information received and/or known on the occasion of or as a consequence of this Licence. Information that is in the public domain is excluded from this clause.

12. Licensee's particular conditions: Any oral stipulation or agreement that may be included by the Licensee that does not comply with what has been agreed in these terms and conditions will not have any validity or effectiveness unless it is expressly accepted in writing by AENOR.

13. Validity: If by court order or otherwise, any of these clauses is invalid, in whole or in part, such invalidity shall not extend to the rest of the clauses herein.

14. Applicable law and jurisdiction: These terms and conditions are established within the framework of Spanish law. The parties, expressly waiving any jurisdiction that may correspond to them, submit to the Courts of the city of Madrid.

Accessing, exporting and downloading the Licence content implies acceptance of these General Conditions and Terms of Use.

I declare that I have read these General Conditions and Terms of Use, and I agree to all their terms and accept them.